



## ABOUT US

We are a regulated Financial Institution licensed by Bank of Ghana as a Tier 4 operator under the Non- Bank Financial Institutions Act 774. Visit us online <http://yieldrockgh.com>



## CONTACT US

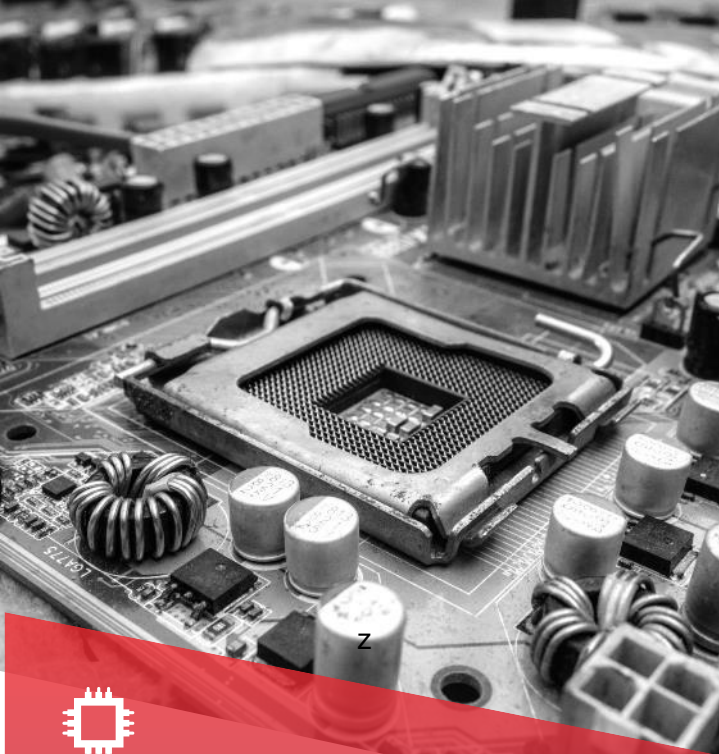
45 10<sup>th</sup> Avenue, Accra  
233 30 393 5351  
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<http://yieldrockgh.com>

# THE YIELDROCK WAY

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Our Guiding Principles

[yieldrockgh.com](http://yieldrockgh.com)



## OUR PLEDGE

### Expect this from YieldRock

As a valued client, you should expect the following from us (CHIPS):

- **CONVENIENCE** – YieldRock customers bear testimony to our willingness to go the extra-mile to make life easier. Expect that from us.
- **HONESTY** – Our commitment to transparency is a central part of our corporate culture. We promise to be open and honest in all our dealings with you. Please hold us accountable on this.

- **INNOVATION** – We continually use technology and new processes to ensure we are delivering top value to all clients. Expect same from us.
- **PROFESSIONALISM** – Our best talent, technology and systems would be at your service. This is our commitment to you.
- **SPEED** – We promise to respond to your needs and requests with promptness and dispatch.



## YOUR COMMITMENT

### We expect this from you

- **RESPONSIBILITY** – You are fully responsible for the sustainability of your business. We expect you to take this seriously.
- **PROFESSIONALISM** – We expect you to operate and manage your business professionally.
- **RESPECT** - We expect that you treat your customers, employees and other stakeholders (including YieldRock) with respect by upholding high standards and also adhering to the terms of any agreement that may be in force from time to time.

- **BUSINESS FORMALITY** – We expect that all transactions would be evidenced by proper records, in line with the principles of sound corporate governance. We also expect all communications, pursuant to this business relationship, to be formal.
- **CONSISTENCY** – We expect repayment terms to be adhered to at all times, without exception.
- **RISK MANAGEMENT** – We expect you to take steps to address all risk issues that may be advised to you by our Compliance team from time to time.

