



IMPORTANT ANNOUNCEMENT

Accra, Ghana, October 25, 2023

YieldRock Micro-credit wishes to bring the following announcements to the attention of our cherished customers:

PROCESS FOR NEW LOAN CYCLE

1. In line with customers' demand for more efficiency and convenience, YieldRock has canceled the requirement to submit bank statements and other documents each time when applying for a new loan cycle. This takes effect from January 01, 2024.
2. Going forward, all existing customers will be required to submit documents (bank statement, operating license, business registration renewal, etc.) once a year only. The link for submission of documents will be circulated to customers via email and SMS text within the first week of January.
3. Take note also that going forward, all new loan cycle requests must be accompanied by the KYC Update template, and the Certificate of Good Standing (issued annually by YieldRock).

LOAN LIMIT

Customers are reminded that as a licensed regulated financial institution, YieldRock is obligated under Bank of Ghana's Business Rules and Sanctions for MFIs not to grant loans in excess of GH¢20,000 per borrower. Customers must therefore be guided accordingly when making requests.

USING THE PORTAL

YieldRock will continue to improve our web portal (<http://yieldrockgh.com>) in order to maximize user experience. Except otherwise directed, all transactions must be carried out using the portal to ensure prompt service delivery.

All should be accordingly advised.

Signed.
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